

United States Postal Service®

# INDUSTRYALERT

May 22, 2020

## Informed Visibility-Mail Tracking & Reporting (IV-MTR) SSL Certificate Updates on May 29 and June 27

The Secure Sockets Layer (SSL) certificates for the Informed Visibility® Mail Tracking & Reporting (IV-MTR®) system are expiring. Updated certificates are scheduled for deployment on the following dates:

- **May 29, 2020, 3:00 PM CT** – Customer Acceptance Testing (CAT) environment (QIV.USPS.COM)
- **June 27, 2020, 7:00 AM CT** – Production environment (IV.USPS.COM)

To ensure continued access to IV-MTR web services and to avoid any service disruption, it is necessary to download and install the new certificates prior to these dates.

**Who does this apply to?** This applies to everyone who accesses IV-MTR services in the IV.USPS.COM and/or QIV.USPS.COM domain, including those users who access data via Mail.XML and IV-MTR Application Program Interface (API).

**What do I need to do?** Download and install the certificates by the dates listed above. The certificates are available on the IV-MTR PostalPro™ webpage under *IV-MTR Reference Materials* and at the links listed below:

- [IV-MTR Test Environment SSL Certificate](#)
- [IV-MTR Production Environment SSL Certificate](#)

For questions, please contact the IV Solutions Center at 1-800-238-3150, Option #2, or [InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov).

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